STAR
The Professionals' Choice

Payroll Professional
A case study

> "Star Bureau Management Software is one of the best solutions that I have seen. For a payroll bureau I think it's perfect."
>
> Julie Mason
> Payroll Services Manager. PM+M Solutions for Business LLP

When PM+M realised that its manually-run bureau service was becoming outdated and inefficient, it turned to Star Bureau Management Software.

Solution

Star Payroll Professional
Star Bureau Management Software
On-site Training

Benefits

- Eliminated paper-based records and instruction sheets
- No need to maintain a paper job diary
- Streamlined working methods with tighter control
- Released more time to take on extra clients
- Timesheets no longer required for monthly billing

PM+M

PM+M

Meeting the payroll bureau challenge.
Star Bureau Management Software eliminates the paperwork.

With a rising number of clients amid a landscape of growing legislative complexity, the payroll team at PM+M made the decision to move operations to an updated software system in a bid to improve efficiency, organisation, and communication.

By implementing Star Bureau Management Software, PM+M did exactly that. As a leading chartered accountancy and advisory practice, PM+M acknowledged that there existed significant room for operations to be streamlined. Having assessed a number of different software packages to assist with the company's payroll service offering, PM+M decided that Star's deep understanding of the payroll bureau market indicated that their software would be the most compelling option.

Today, the firm's payroll team adopts a complete paperless approach to their work, noting that Star's BMS has helped to align working methods and free valuable time, enabling them to work with and add significant value for even more clients. For Julie Mason, PM+M's Payroll Services Manager, the move to Star's BMS has

changed the face of PM+M's payroll process for good. She comments, "Payroll was once perceived as a simple add-on service to accountancy. It is now a full-blown, important service and there are so many deadlines and added pressures.

"Star's BMS has helped us to manage our deadlines in a better way, ensuring that we maintain a quick turnaround on work and keep client satisfaction to a high standard."

Julie also commented, "Having worked with Star in the past, I was confident in their ability to provide a unique and transformative billing system for PM+M, and was reassured that their support team would continue to be responsive and hardworking, as well as endeavouring to solve any problems we had.

"Over time, we moved all 400 plus of our client accounts to Star's BMS system, meaning that all workflow can now be managed on a single portal. I'm now able to keep track of which team members are working on certain projects, and have been given the ability to allocate and transfer work electronically across my team."

"I would not hesitate to recommend Star Bureau Management Software to any provider of payroll services. Star's dynamic approach to payroll management has allowed us to streamline our traditional processes, keep a tighter rein on daily activities, gain valuable time to work with additional clients, and ultimately, increased profitability."

For more information visit: **www.star-payroll.com** or contact your nearest Star centre:

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